



TIGREN

RETRY PAYMENT EXTENSION FOR MAGENTO 2

*The Retry Payment extension ensures seamless handling of payment failures,
boosting successful order placement rates and driving
higher sales and revenue for your online store.*

Version: 1.0.4

Installation Guide

Step 1: Download the extension package

Step 2: Unpack the extension's zip file

Step 3: Upload all the extracted files from the extension package to the root folder of your Magento installation

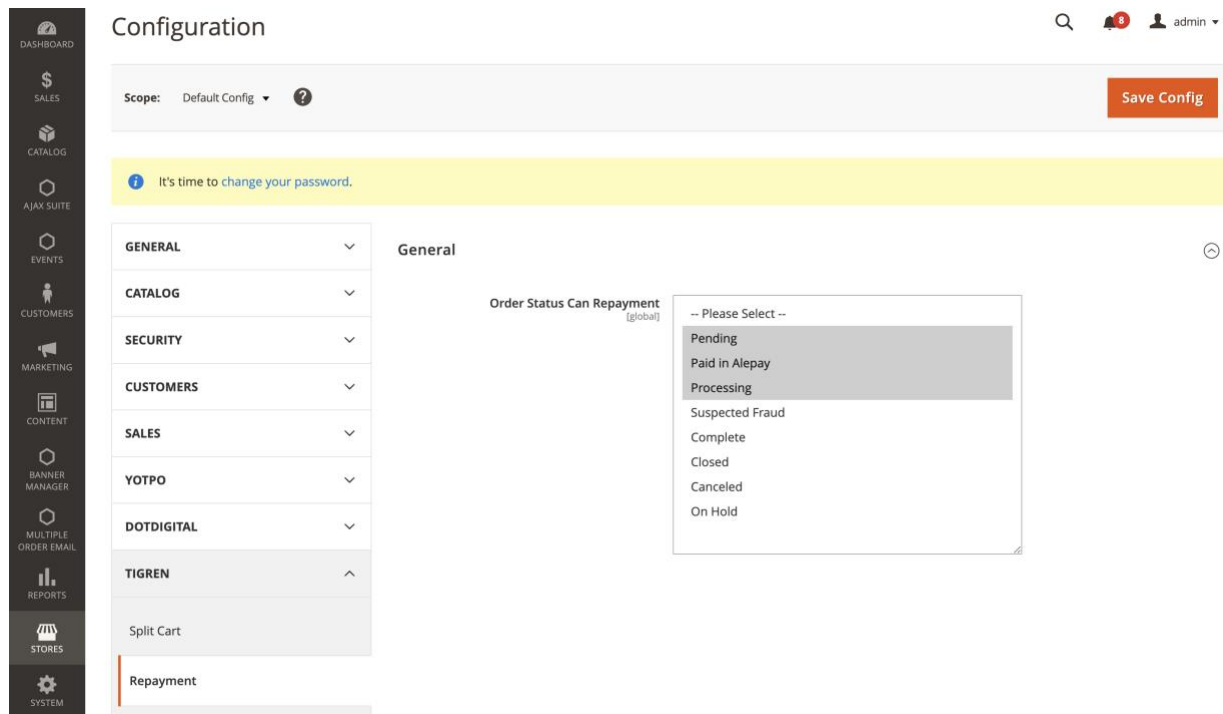
Step 4: Run the following commands in your Magento directory:

- `php bin/magento module:enable Tigren_Core`
- `php bin/magento module:enable Tigren_Repayment`
- `php bin/magento setup:upgrade`
- `php bin/magento cache:flush`

User Guide

To configure the extension, simply access your Magento dashboard and follow these steps:

- Go to **Stores > Configuration > TIGREN > Repayment**.
- Choose the order status(es) that allow customers to retry their payment after a failed transaction.



The screenshot shows the Magento Configuration interface. On the left is a vertical sidebar with navigation icons for Dashboard, Sales, Catalog, Ajax Suite, Events, Customers, Marketing, Content, Banner Manager, Multiple Order Email, Reports, Stores, and System. The main content area is titled 'Configuration' and includes a search icon, a notification bell with '8', and a user profile 'admin'. Below this is a 'Scope' dropdown set to 'Default Config' and a 'Save Config' button. A yellow notification bar states 'It's time to change your password.' The configuration tree on the left shows 'TIGREN' expanded to 'Repayment'. The 'General' tab is active, displaying the 'Order Status Can Repayment' field with a dropdown menu. The dropdown menu lists the following options: Pending, Paid in Alepay, Processing, Suspected Fraud, Complete, Closed, Canceled, and On Hold.

If you encounter any issues during the installation or configuration of the Retry Payment extension, or if you require customization, please feel free to contact us at info@tigren.com.

Our team will be happy to assist you.

